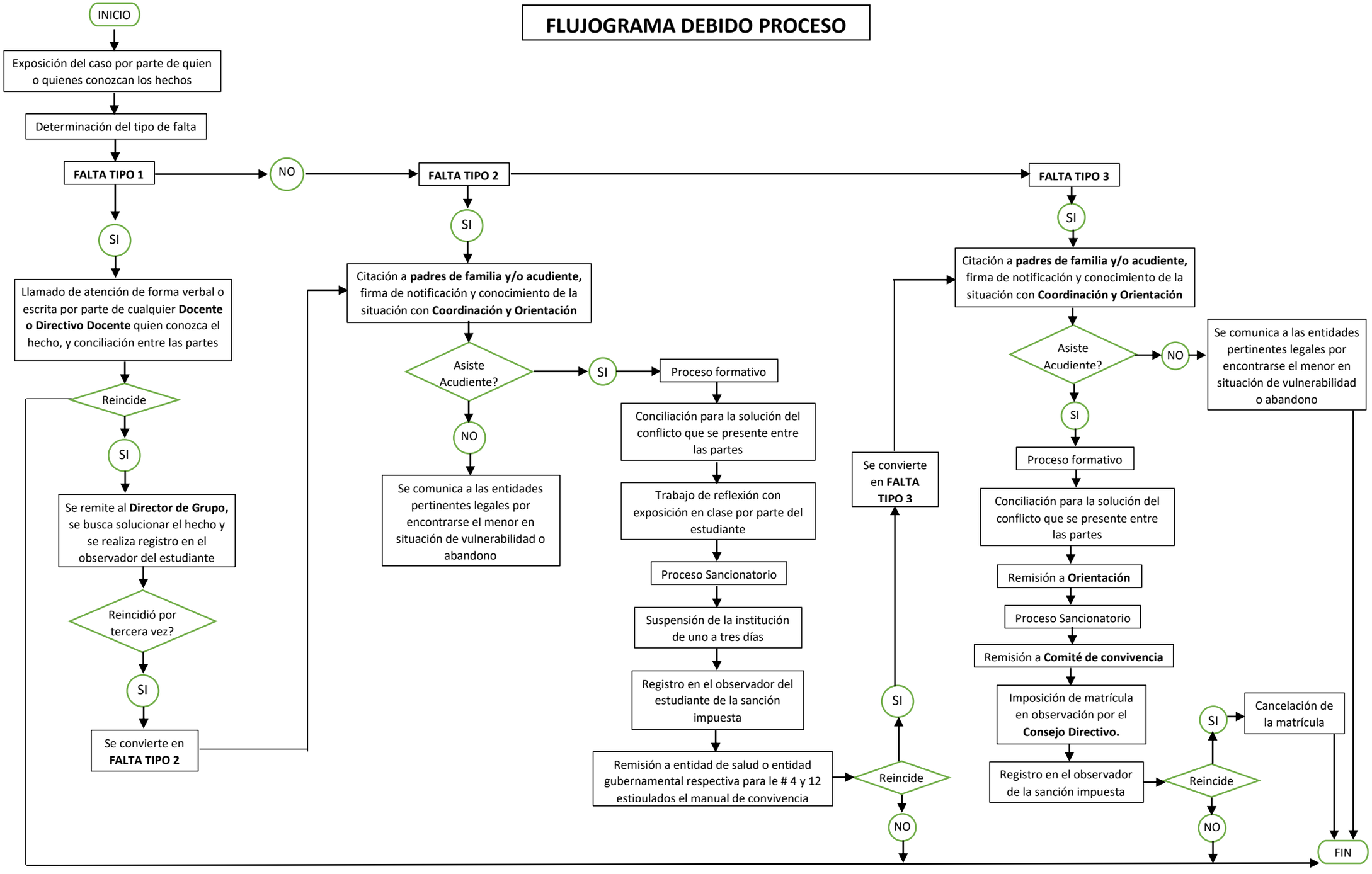FLUJOGRAMA DEBIDO PROCESO